

# FAQ

---

## General

### Login and logout

- [Login and logout](#)<sup>1</sup>

### Change View / Change Layout

- [Change view](#)<sup>2</sup>

### Attach Personalwolke to the home screen of your mobile device

- [Attaching Personalwolke to the home screen](#)<sup>3</sup>

### I get the an error message "session expired". What can I do?

- [Empty your browser cache or start in a incognito window](#)<sup>4</sup>

## Personalwolke Time

### How do I book correctly?

- [if booking status Absent](#)<sup>5</sup>
- [if booking status Present](#)<sup>6</sup>
- [If booking status Absent with productive absence reason](#)<sup>7</sup>

### Adjust accounts

- [Adjusting an employee's accounts \(using the balance account as an example\)](#)<sup>8</sup>
- [Credit overtime to the balance](#)<sup>9</sup>
- Write-off paid overtime

1. <https://personalwolke.at/daisy/personalwolke-default/7864-dsy.html?branch=main&language=en>
2. <https://personalwolke.at/daisy/personalwolke-default/7869-dsy.html?branch=main&language=en>
3. <https://personalwolke.at/daisy/personalwolke-default/7863-dsy.html?branch=main&language=en>
4. <https://personalwolke.at/daisy/personalwolke-default/8871-dsy.html?branch=main&language=en>
5. </daisy/personalwolke-admin/7075-dsy.html?language=4>
6. </daisy/personalwolke-admin/7074-dsy.html?language=4>
7. </daisy/personalwolke-admin/7076-dsy.html?language=4>
8. <https://personalwolke.at/daisy/personalwolke-default/6396-dsy.html?branch=main&language=en>
9. <https://personalwolke.at/daisy/personalwolke-default/8607-dsy.html?branch=main&language=en>