Job reassignPerformerAfterXDaysOfInactivity

Purpose

The job **reassignPerformerAfterXDaysOfInactivity** assigns open workflow activities to a new processor after a configured period of inactivity. The job is active in the supplied descriptor and is configurable.

Selection of inactive activities

Open, running process instances of the selected process definitions are processed. Open activities with the selected role participant ID whose last state timestamp is at least the configured number of days in the past are taken into account.

If no relevant role is configured, the job ends the run without reassignments. If no new processor can be found, the activity is logged and not changed.

Absence check

With **Check for absence of the performer**, the reassignment additionally depends on the selected absence resolver. If there is exactly one possible processor, the activity is only reassigned if that person has been absent for the configured duration. If there are several possible processors, the enabled absence check does not lead to a reassignment.

- **TaPersonAbsenceResolver**: Checks the configured period based on the time and attendance bookings. A productive booking or a productive absence reason counts as presence.
- **WfPersonAbsenceResolver**: Checks only the current day. The person counts as absent if a configured absence reason from the workflow client option absenceCodesActivatingDeputy exists and there is no productive booking.

If the absence check is disabled, a suitable inactive activity is reassigned without an additional absence condition.

New processor

- When reassigning to a specific role, the responsible role holders are determined for the process author or the current processor, depending on the role competence target.
- Without a specific escalation role, a responsible role holder of the originally selected role is searched for based on the current processor.
- An activity is not escalated several times by the same job. For this, the job sets a workflow variable per process or activity instance with the prefix reassignedTo or reassignedToSpecificRole_ and the role participant ID.

Configuration

- **Process definitions**: Process definitions whose instances are checked.
- **Role**: Role whose open activities are checked.
- **Number of inactive days**: Threshold for the last activity state.
- **Absence resolver** and **Check for absence of the performer**: Rules for the optional absence check.
- **Reassign to holder of a specific role**, **Reassignment role** and **Role competence target**: Rules for finding the new processor.
- **Send reassignment mail**, **Mail subject** and **Mail content**: Optional notification to the new processor.

The general job parameters such as trigger and mail notification apply as defined in central job management.

Felder

Name	Wert
Modul	Workflow (wf)
Webdesk Actionname	reassignPerformerAfterXDaysOfInactivity
Artefakt-Typ	Job