

Webdesk Update

General

This article describes the steps required to update an older version of Webdesk to a **Webdesk 4.x**.

WARNUNG

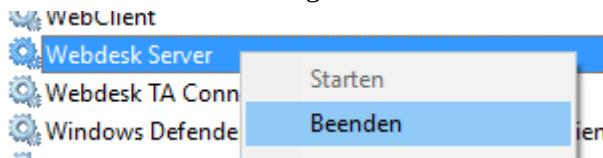
Webdesk versions older than 3.8 **first require an update to the latest 3.8.x** before a smooth update to 4.x is possible!

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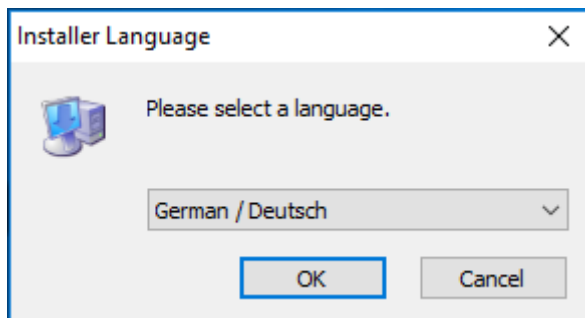
Webdesk is available in a 32-bit or 64-bit variant.

Steps in Detail

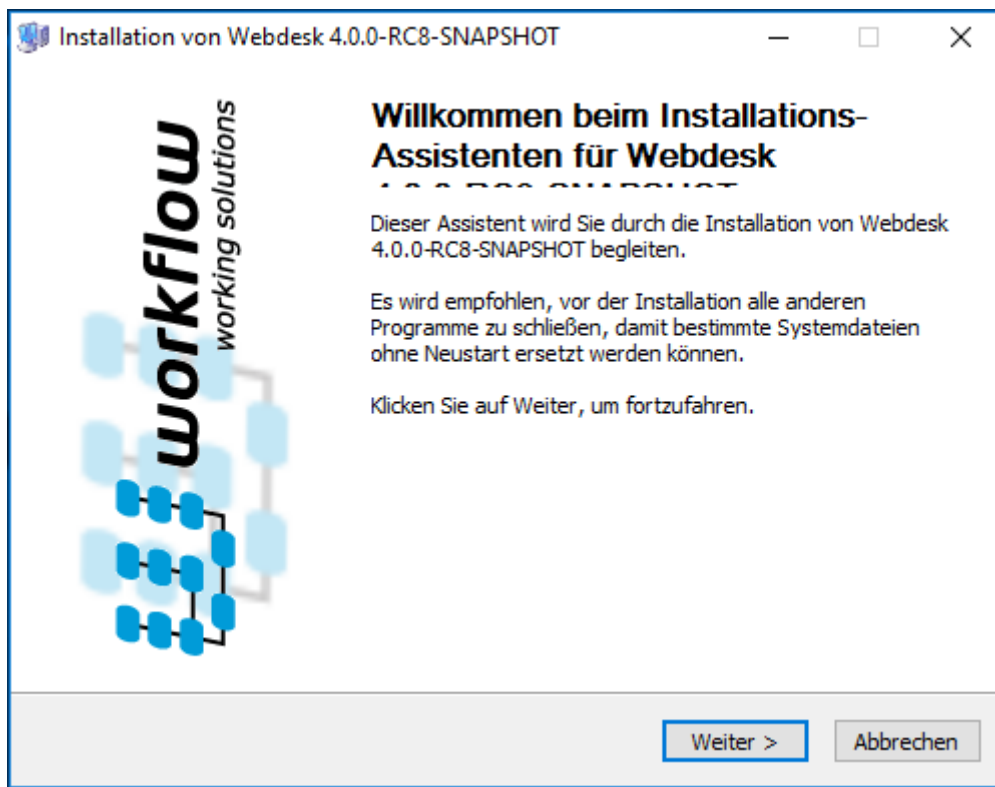
- In the Windows services, right-click "Webdesk Server Service" and stop it



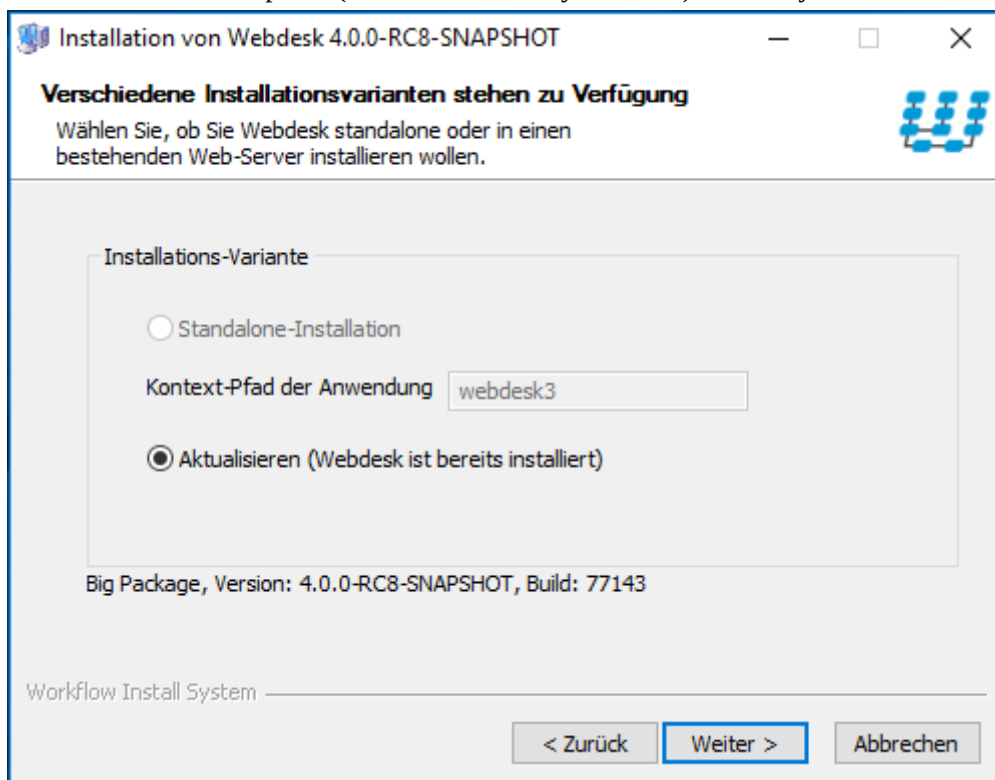
- Double-clicking setup-xxx-xxbit.exe starts the update
- Select language



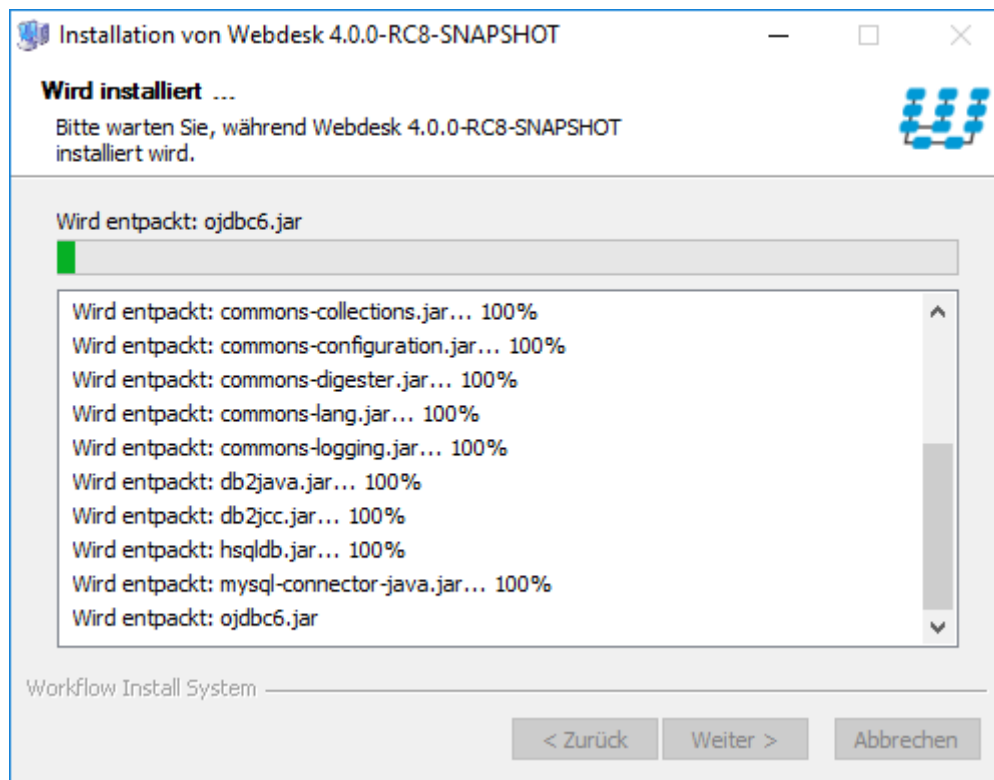
- The welcome screen appears --> Next



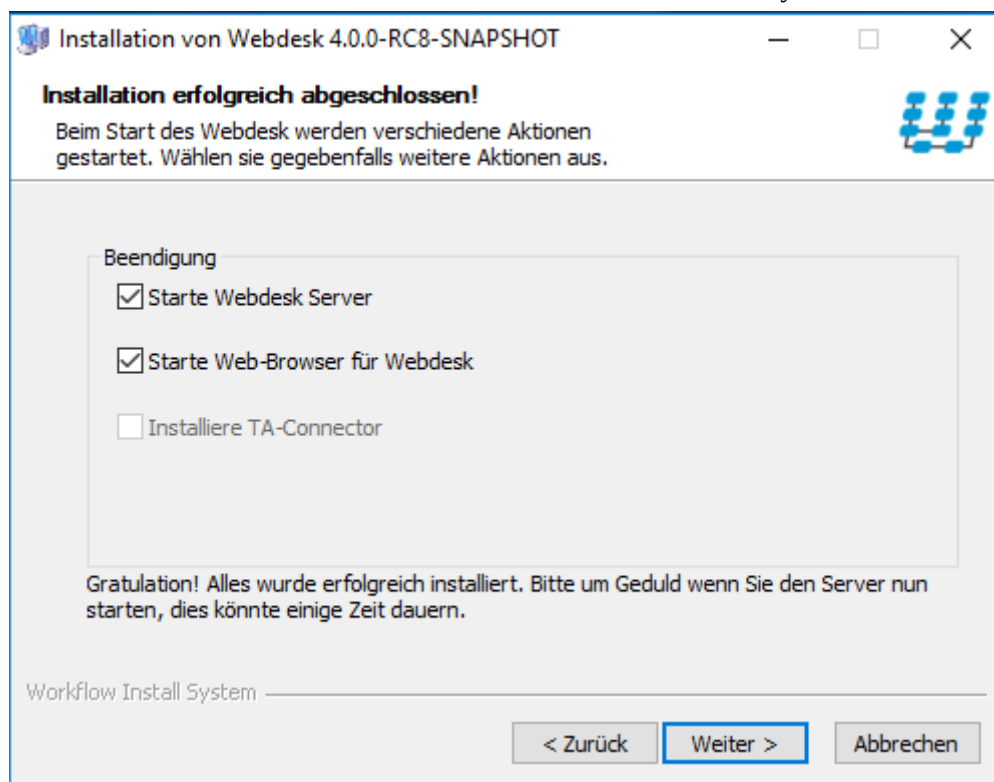
- Installation variant: Update (Webdesk is already installed) is already selected, then Next



- The update is carried out



- Installation completed successfully!
"Start Webdesk" and "Start web browser for Webdesk" are already checked, then Next



- Close the installation summary with Finish



- At the same time, the web browser opens Webdesk