Change Password

General

There are three ways to log in to Webdesk

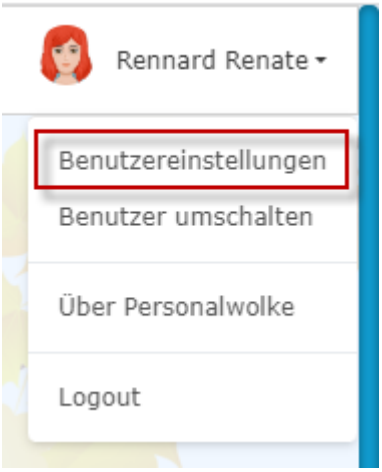
- **Single sign-on**: after the first login, no further password entry is necessary to enter the system.
- **Password**: this login to the system is activated by the administrator/HR, see Assign and change password (admin side)[1]
- **Two-factor authentication**[2]: individual decision of the employee or general decision of the company

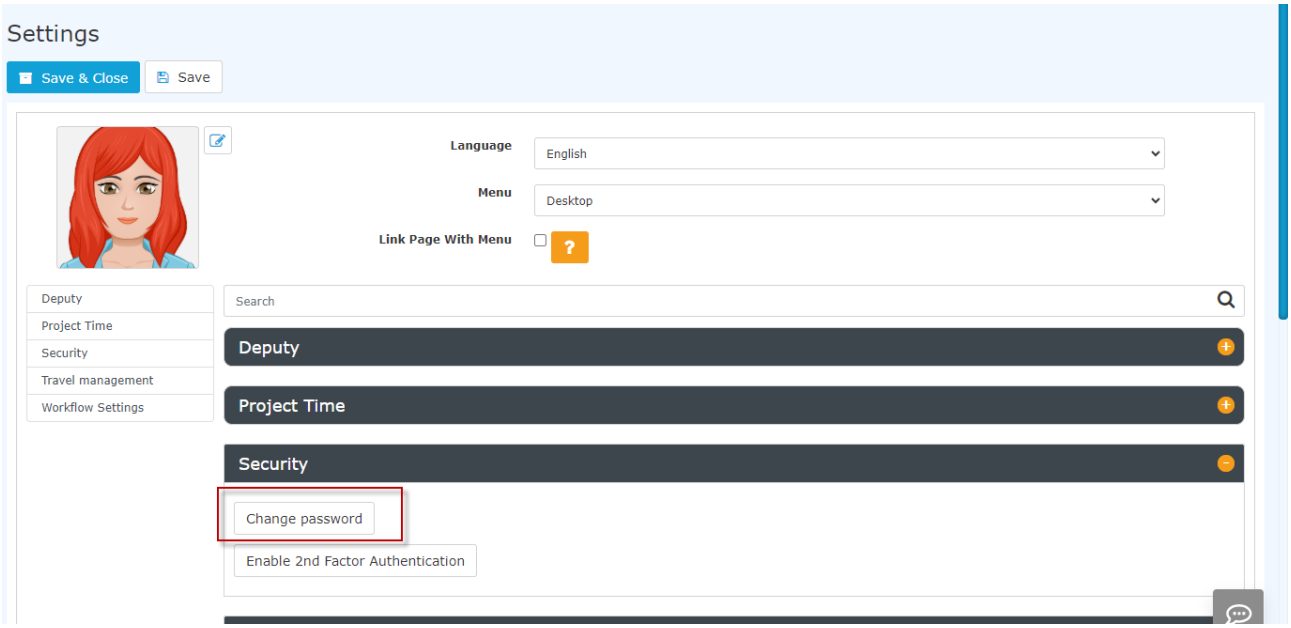
In **Webdesk**, the password can be **changed** in the following ways:

- **Change** of the password by the **user**
  The user changes their password via a separate menu item in the settings
- **Change** of the password by the **administrator**
  The password is reset by the administrator to a defined default password

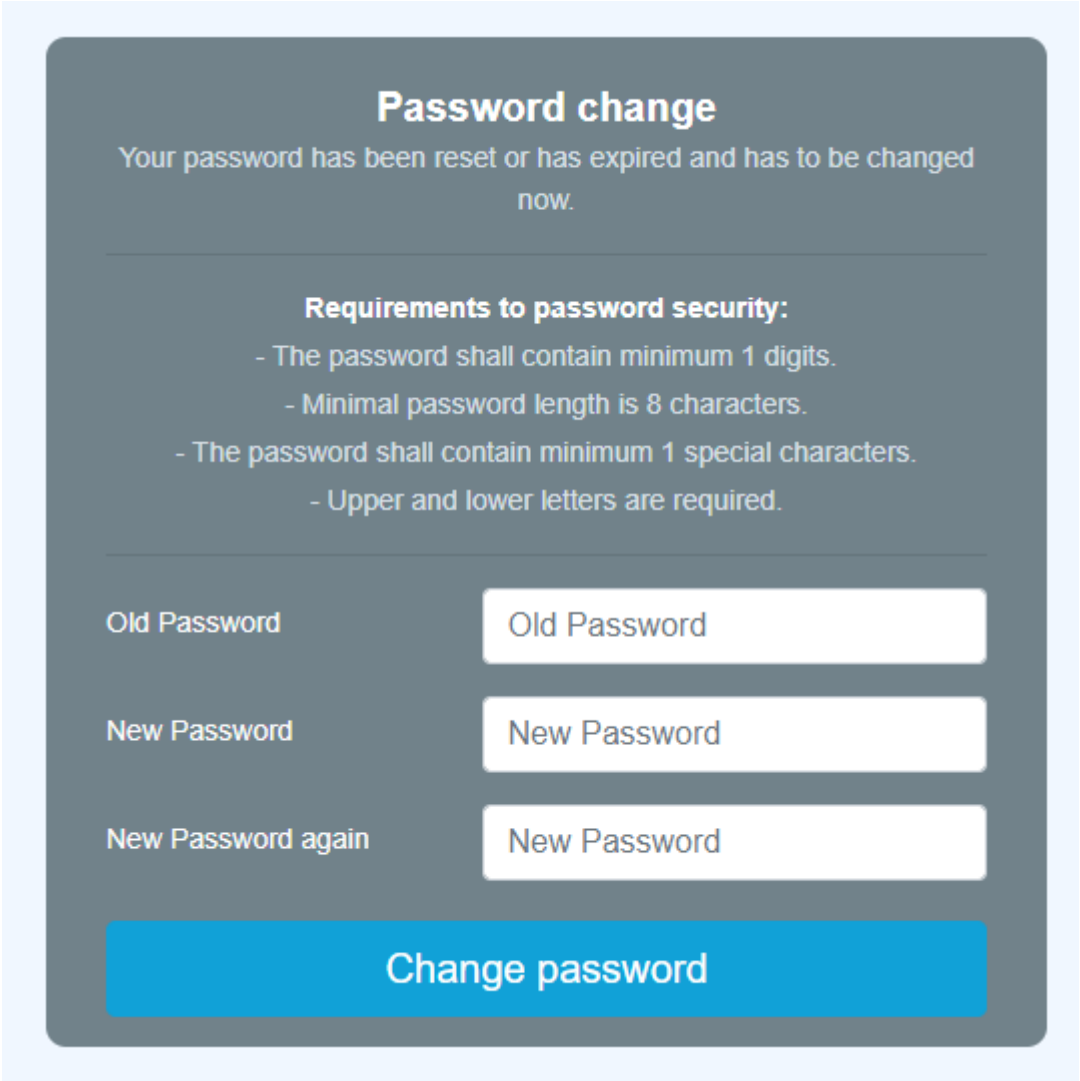
Password change by the user

To access the user settings, please click on your profile picture (avatar) or your username in the top right corner in the browser view.





In the "Security" section, the user can change the password under "**Change password**". In the window that pops up after clicking, the **old password** and **the new password twice** must be entered in the change screen.



Password reset by the administrator

The administrator can change the password for the respective person via Administration --> Person. See chapter Assign and change password (admin side)[3].

1. /daisy/personalwolke-admin/6350-dsy.html?language=4
2. /daisy/personalwolke-admin/9802-dsy.html?language=4
3. /daisy/personalwolke-admin/6350-dsy.html?language=4