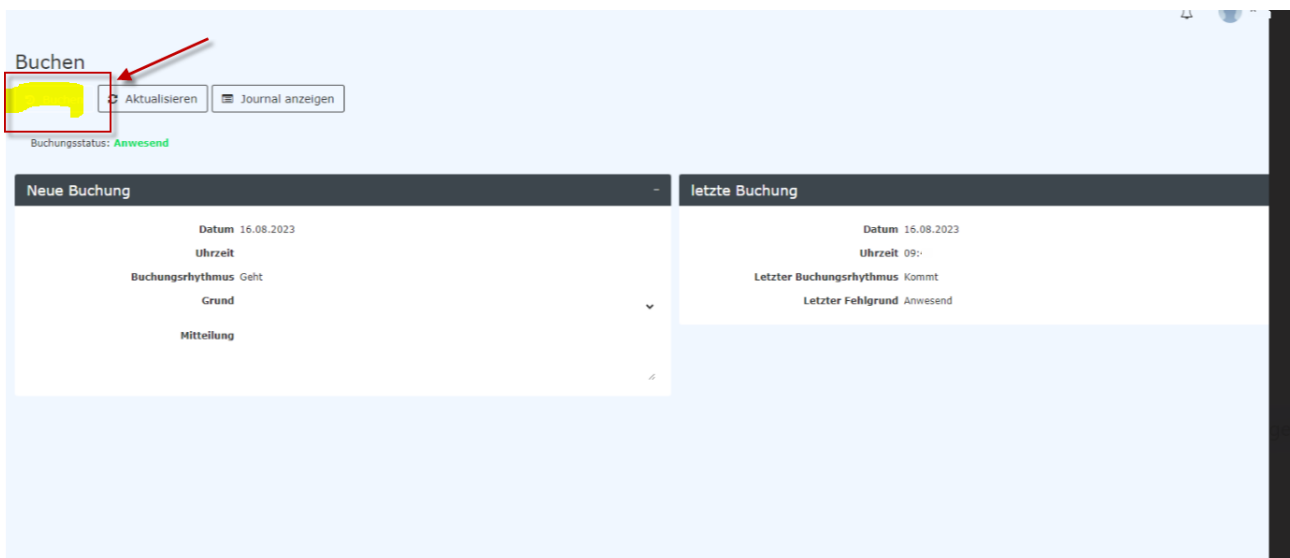
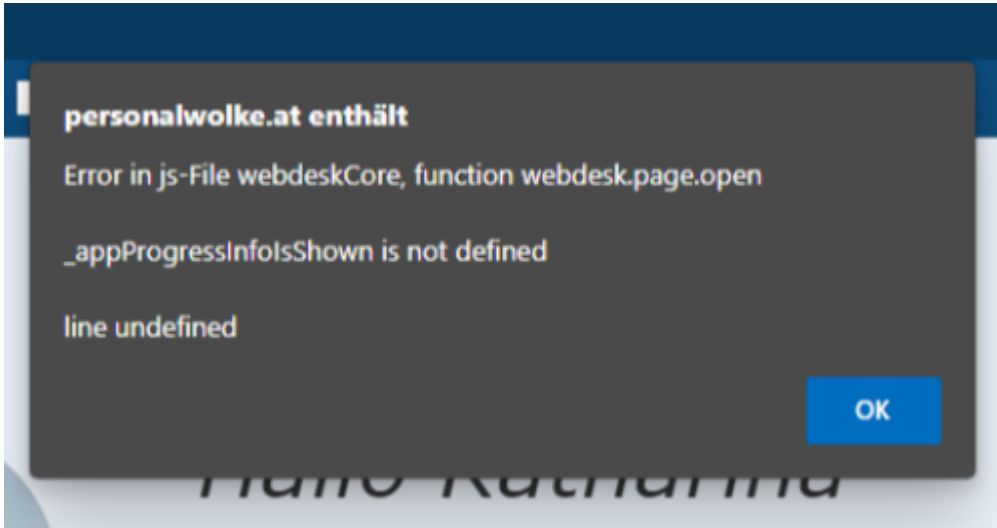


# I cannot make any bookings and logging out is not possible! What can I do?

In some cases, the booking page may be displayed incorrectly or inadequately (unfamiliar graphic design of the interface, missing buttons or icons for booking and the like).

Example images

(For GDPR reasons, all personal data has been deleted from the images. As these images are from an actual case, it is only available in the German version.)



Arbeitszeit erfassen

Auf Monats-Ansicht umschalten < 2023 > < August >

Personalnummer:

Monats-Ansicht

Datum	WT	K	FB	Beginn	Ende	FE	Fehlg.	Aktion	Pa	Ra	10	UE	US	Tages-Soll	Tages-Ist	Monats-Summe	Saldo ges.	1:1.50	1:2	auto. Pausenabzug	Ueberschreitung	tägl. Ruhezeit	Ersatzruhe Anspruch
01.08.2023	Di.		-						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8:00	0:00	0:00	:10	0:00	0:00	0:00	0:00	0	0:00
02.08.2023	Mi.		-						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8:00	0:00	0:00	:10	0:00	0:00	0:00	0:00	0	0:00
03.08.2023	Do.		-						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8:00	0:00	0:00	:10	0:00	0:00	0:00	0:00	0	0:00
04.08.2023	Fr.		-						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8:00	0:00	0:00	:10	0:00	0:00	0:00	0:00	0	0:00
05.08.2023	Sa.	Q1	-						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0:00	0:00	0:00	:10	0:00	0:00	0:00	0:00	0	0:00
06.08.2023	So.	Q1	-						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0:00	0:00	0:00	:10	0:00	0:00	0:00	0:00	0	0:00

What can you do?

I cannot make any bookings and logging out is not possible! What can I do?

ID: 10368-dsy | Version: 4 | Datum: 03.11.23 11:01:10

- Delete the browser cache
- Close the browser
- Open the Personalwolke again
- Use an alternative browser in addition to opening