

## Absence with a non-productive absence reasons

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There are also certain absence reasons that do not count as working time but must nevertheless be recorded in the system. These include, for example, illness or a visit to the doctor or a visit to the authorities during working hours.

In principle, the booking logic for non-productive absences is identical to the procedure for productive absences. The **booking intervals** are stored in the journal in the same way, but the time recorded for **non-productive absence reasons is not taken into account as working time in the balance**. A time interval with a non-productive absence reason can also be ended either with subsequent absence or with subsequent attendance, as described in [absence with a productive absence reason](#).<sup>1</sup>

1. <https://personalwolke.at/daisy/personalwolke-default/9054-dsy.html?branch=main&language=en>