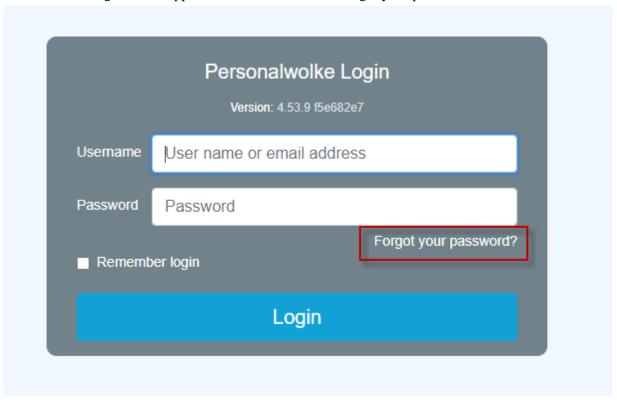
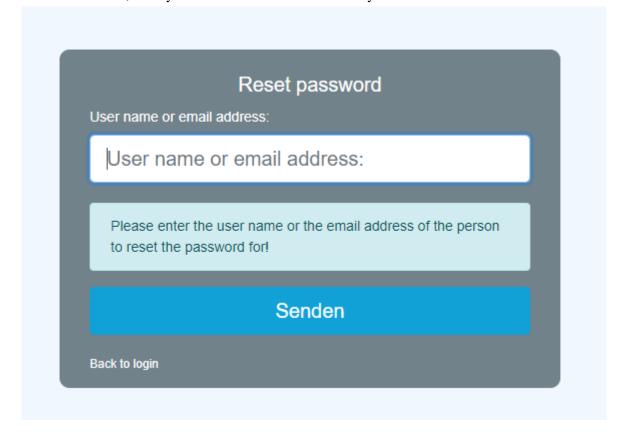
Forgot password

Staff members who have forgotten their password can replace it with a new one themselves. The prerequisite for this is that a valid and unique mail address is stored in the system.

• As soon as the login screen appears, click on the button "Forgot your password?".

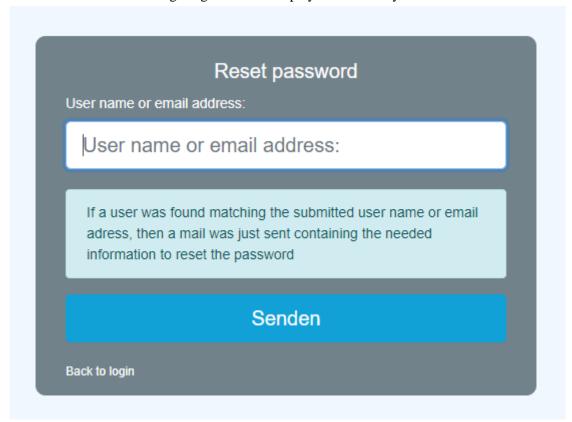


• In the next screen, enter your e-mail address stored in the system and click on "Send".



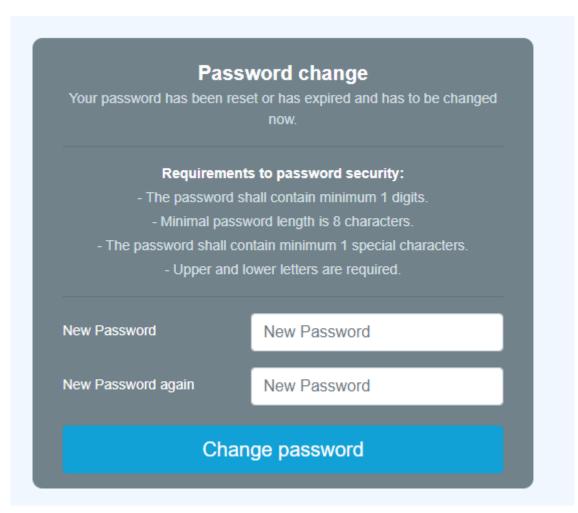
Forgot password

• A mail has been sent by the system, which can be found in the inbox a few minutes later. The mail address to which the message is given is not displayed for security reasons.



- The recipient of the e-mail receives an automatically generated link to the page for entering a new password.
- In the password change screen, enter the new password, according to the password guidelines, two times identically and click on the "Change password" button.

Forgot password 2



• The login was successful, and the new password is now valid.

Updated Password successfully!

Open application

Forgot password 3