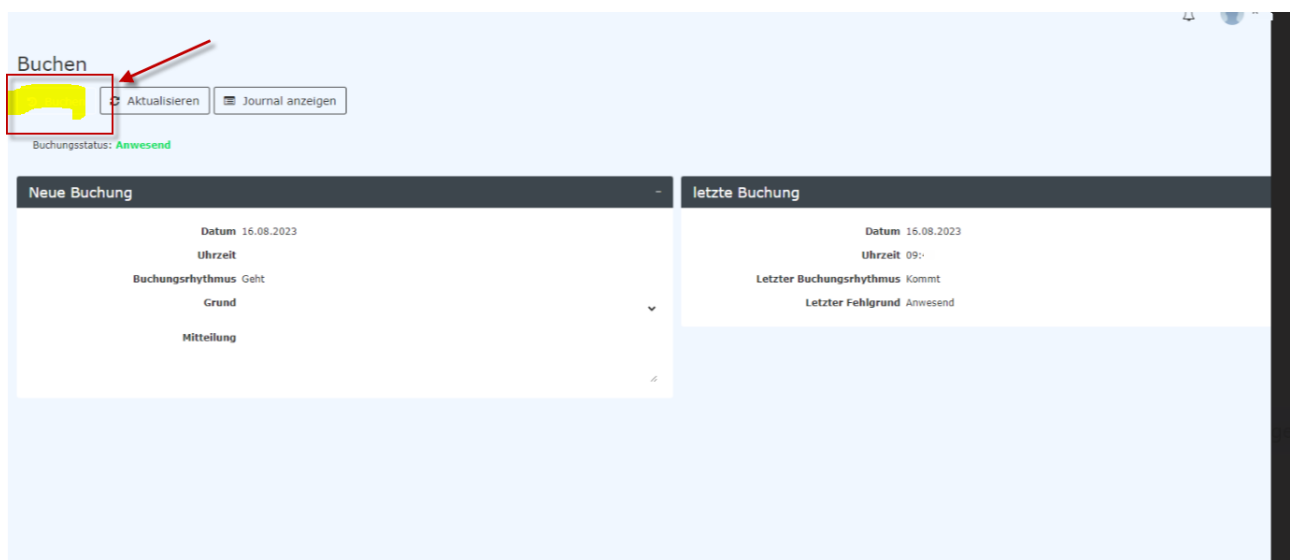
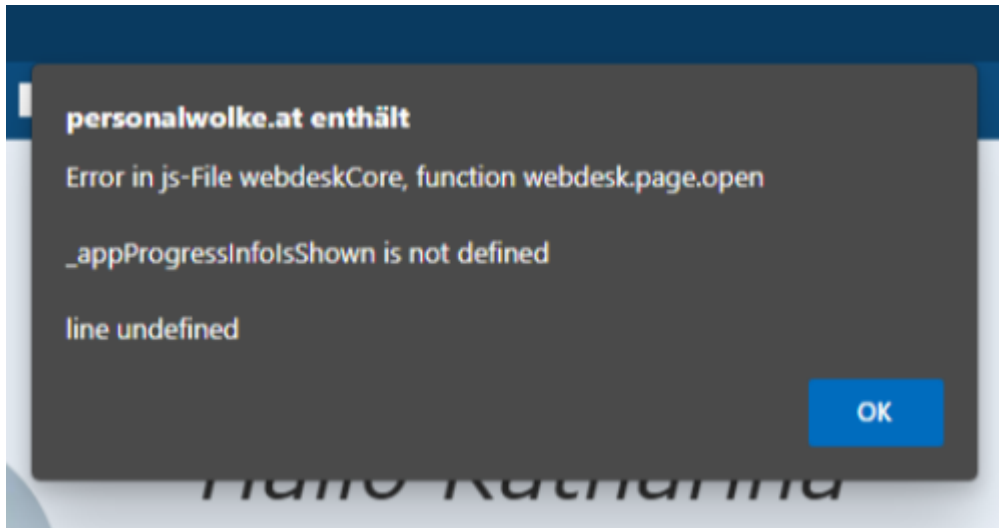


I cannot make any bookings and logging out is not possible! What can I do?

In some cases, the booking page may be displayed incorrectly or inadequately (unfamiliar graphic design of the interface, missing buttons or icons for booking and the like).

Example images

(For GDPR reasons, all personal data has been deleted from the images. As these images are from an actual case, it is only available in the German version.)



The screenshot shows the 'Arbeitszeit erfassen' (Record working time) interface. It includes a header with 'Auf Monats-Ansicht umschalten' and a date selector for '2023' and 'August'. Below the header, there is a 'Personalnummer:' field and an 'Import von Buchungen' button. The main part of the interface is a table with the following columns: Datum, WT, K, FB, Beginn, Ende, FE, Fehlg., Aktion, Pa, Ra, 10, UE, US, Tages-Soll, Tages-Ist, Monats-Summe, Saldo ges., 1:1.50, 1:2, auto. Pausenabzug, Ueberschreitung, tägl. Ruhezeit, and Ersatzruhe Anspruch. The table contains data for the dates 01.08.2023 to 06.08.2023, showing various booking statuses and times.

What can you do?

I cannot make any bookings and logging out is not possible! What can I do?

ID: 10368-dsy | Version: 3 | Datum: 20.10.23 08:30:10

- Delete the browser cache
- Close the browser
- Open the personnel cloud again
- Use an alternative browser in addition to opening