Mail

At each workflow step, the next processor in the process can receive an email notification informing them that an activity needs to be performed. The text of the email notification can be defined **individually** per process. If the standard email notification text is not sufficient for a process, it can be overridden here.

The **standard email notification** is defined in the **system parameters**:

wf	WfProcessDefinitionDAOTarget	defaultMailBody
wf	WfProcessDefinitionDAOTarget	defaultMailSubject

Plain text or HTML text can be used in the body.

In this email, it is possible to access all process variables by means of placeholders using the templating language "Velocity" (see: http://velocity.apache.org). In addition, the following placeholders are available:

Name	Meaning	Issues
$poService.getPerson($process_author_id).getFullName()	Name of the requester	Be careful when copying/pasting the parameter; ideally paste it into a text editor first so that no styles are adopted from the editor
${from_date}	Date of creation of the request	Date is displayed with the time (currently not formattable)
${absence_code}	Absence reason	
${process_author_group}	Group of the requester	
${description}	Description field of the request	
appCtx	The Spring ApplicationContext, with which all services can be accessed.	
poService	The Spring ApplicationContext, with which all services can be accessed.	

In their individual Webdesk settings, the Webdesk user can decide whether they want to receive email notifications or not (depending on the administrator's settings).