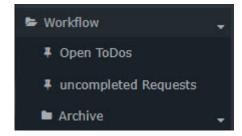
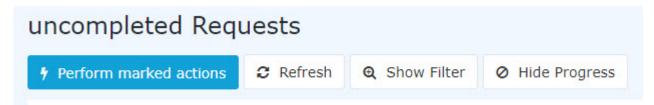
General information

The menu items, which are combined by the **Workflow** menu bar, serve to track the progress of your own and assigned requests, as well as an archive for completed requests and completed tasks.

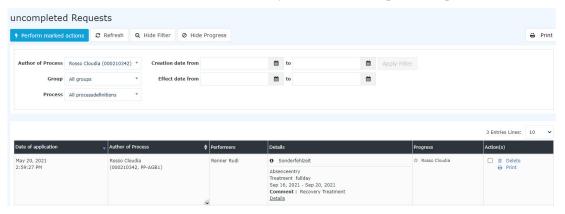


This document demonstrates the **operation of the filter function** and the **history view** using the example of "Uncompleted requests¹". However, the same options are also available under the other menu items of this sub-item.

Operation of the filter function



• The **filter function** (Show Filter) allows you to search for specific requests in the workflow lists.



Using the following parameters (search criteria) you can then search for the relevant request:

Author of Process

Here you can search for a specific applicant > selection of the desired person (process author) from the list of names.

Group

With this parameter you can select a specific group (e.g. management or marketing), or search in all groups.

• Process

Search for a specific process (for example, all vacation requests of a desired person > Process vacation). If you want to see all requests, select "All processes" as parameter

• Creation date from / to

Search for requests with a specific creation date (it is possible to enter either from - to date, or for example only to date to see all requests submitted up to a specific date)

Effect date from / to

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All applications whose validity period is valid from the from date are displayed. In addition, you can limit the effective date with the to-date parameter.

By clicking the "Apply Filter" button, the applications are searched and displayed according to the parameters.

If you do not want to have the filter criteria on the screen, click on the "Hide filter" button.

If you do not want the column with the process history to be displayed in the application overview, click on the "**Hide Progress**" button. If you want to see the column again, select "**Show Progress**".

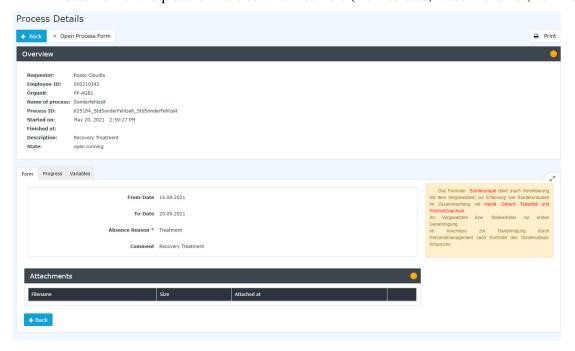
History view

Once you have found the required request using the filter parameters (search criteria), you can take a closer look at it using the Info button (Details column):

By clicking on the info button, the following information is displayed:

Form

All data from the request form are summarized here (from-to date, reason for error, comment, etc.).



Progress

Here you can see the roles (requestor, personnel), to which person these roles are assigned (assigned), who processed (created) the request, and the time of processing. If comments are added when viewing / approving the request, they would also be displayed here.



1. /daisy/webdesk-manual-admin/5878-dsy.html?language=4

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