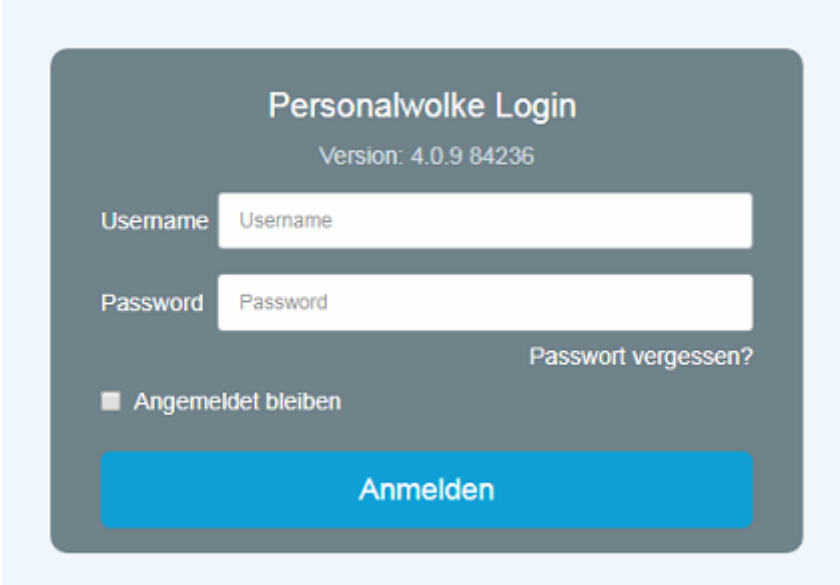


First Login

General

For the first login into the Personalwolke Webdesk Client, please go to the page <https://personalwolke.at/webdesk3/> :

The image shows a login form titled "Personalwolke Login" with the version number "4.0.9 84236". It features two input fields: "Username" and "Password". Below the password field is a link "Passwort vergessen?". There is a checkbox labeled "Angemeldet bleiben" and a large blue button labeled "Anmelden".

Personalwolke Login
Version: 4.0.9 84236

Username

Password

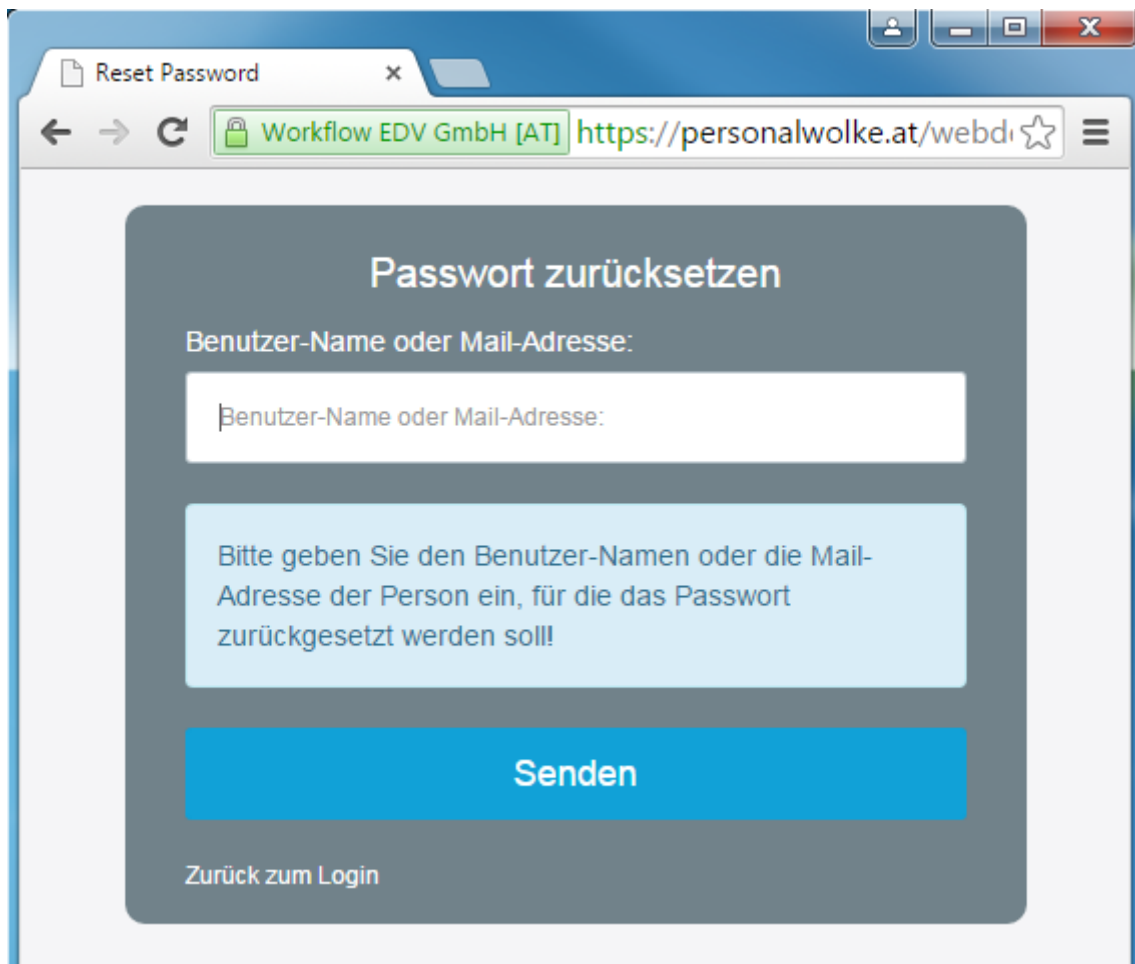
[Passwort vergessen?](#)

Angemeldet bleiben

- **Username** - is the username you received from your administrator.
- **Password** - is the same as the user name when logging in for the first time
- **Stay logged in** - this option can be selected to save the login data for an automatic login in the browser.

Before the first login: Reset password

In the login mask please click on the link **Forgot password?** below the password input field. This will open the following input mask:



- **User name or e-mail address** - please enter your user name or, if you do not know it, your e-mail address here

After a click on **Send data** you will receive an e-mail with a temporary password.

After a click on **Back to login**, you can enter the data from the e-mail in the login mask and continue as follows.

First Login

After the first login the password has to be changed:

Old password: temporary password from e-mail

New password: freely selectable according to the following criteria

Confirm new password: the same password again for checking purposes

Password policies

There are a few rules to follow when choosing a new password:

- at least 8 characters
- min. 1 digit
- at least 1 special character (\$,%,&,+~,*,},[,...)
- at least 1 upper or lower case letter

Password change

If the password is accepted by the system (i.e. if all the above criteria are fulfilled), the following page will appear - if the password does not meet the criteria, meaningful error messages will appear.

With a click on **Next to the application** you get to the personal webdesk start page.