

FAQ

General

Login and logout

- [Login and logout](#)¹

Change View / Change Layout

- [Change view](#)²

Attach Personalwolke to the home screen of your mobile device

- [Attaching Personalwolke to the home screen](#)³

I get the an error message "session expired". What can I do?

- [Empty your browser cache or start in a incognito window](#)⁴

Personalwolke Time

How do I book correctly?

- [if booking status Absent](#)⁵
- [if booking status Present](#)⁶
- [If booking status Absent with productive absence reason](#)⁷

Adjust accounts

- [Adjusting an employee's accounts \(using the balance account as an example\)](#)⁸
- Credit overtime to the balance
- Write-off paid overtime

1. <https://personalwolke.at/daisy/personalwolke-default/7864-dsy.html?branch=main&language=en>
2. <https://personalwolke.at/daisy/personalwolke-default/7869-dsy.html?branch=main&language=en>
3. <https://personalwolke.at/daisy/personalwolke-default/7863-dsy.html?branch=main&language=en>
4. <https://personalwolke.at/daisy/personalwolke-default/8871-dsy.html?branch=main&language=en>
5. </daisy/webdesk-manual-admin/7075-dsy.html?language=4>
6. </daisy/webdesk-manual-admin/7074-dsy.html?language=4>
7. </daisy/webdesk-manual-admin/7076-dsy.html?language=4>
8. <https://personalwolke.at/daisy/personalwolke-default/6396-dsy.html?branch=main&language=en>