

Dialogs

Dialog is a small window that communicates information to the user and prompts them for a response.

There are several types of the dialogs:

- **Choosers:** Can be called by pressing the "..." input button for a particular input field. In the appeared dialog user is to choose the data they needs for the input field. Generally the user needs to choose something from the simple data list inside the dialog box.
- **Dialogs with a form:** with a form. User needs not to choose the information but fill in the data in the form / set of input fields.
 - Dialogs for entering comments or re-assigning the workflow activity to another performer are a sub-set of the dialogs with forms

Pop-up

Pop-up is a specific type of the dialog containing some useful information for the user and does not involve the user into interaction.

There are several main pop-ups used in Webdesk:

- **exception pop-up:**
Provides the user information about the caught exception: the short description of the error appeared and a stacktrace.
- **version pop-up:**
Provides the user information about the application version. Can be called by clicking the "Version" menu item in the system menu
- **details pop-up:**
E.g. calendar day details popup appearing when the user clicks on the day containing some information.
- **location pop-up:**
The pop-up with the Google map with the pinned user location.
- Other informational pop-ups

Alerts

An alert dialog is a special dialog that is displayed when something requires immediate user action.

The typical alert provides information in a separate box to the user, after which the user can only respond in one way: by closing it. Closing an alert dialog will provide access to the original window, which is not available while the alert dialog is presented.

Typical alert used in Webdesk is "Number of unread todos": is displayed to the user after login when there are any unread todos for this user.

Another frequently seen alert is a confirmation alert: require the confirmation for the particular action from the user (e.g. when removing an item).